How Hawk **Response Works**



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The free app allows anyone in distress or who wishes to report an emergency to push a designated SOS button or report button that signals HACC's Department of Public Safety and Security. A built-in GPS engine pinpoints the coordinates, enabling campus security to dispatch relevant resources quickly and accurately.

How to Use the SOS (Panic) Button

- Swipe the SOS button to call the public safety and security number on the HACC campus where you are located.
- If the SOS button is swiped by accident, you have four seconds to cancel the alert.
- Once swiped, your location is visible to HACC campus security, who will monitor and track your location until security personnel resolve the incident or you abort the alert.

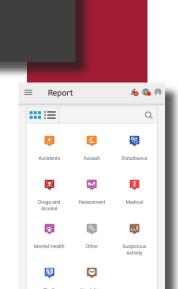
How to Report an Incident

The Report function enables users to report a non-emergency incident and include details.

- Select the Report function from the bottom menu of the home screen.
- Select the incident type from a dropdown menu.
- Enter additional information and upload an image from a pop-up form.
- Press "send" to notify campus security of the incident and your location.

Questions?

For additional information, please see the Hawk Response Frequently Asked Questions (FAQs) at hacc.edu/HawkResponse.





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