Virtual Learning focus

May 2015

Have a Great Summer!

Greetings!

May newsletters typically wrap up the current academic year and thank everyone for his/her hard work. Much of that is true for this newsletter too. HACC has served more online students than ever this academic year, so please accept my sincere *"thank you"* for every email or phone call you answered, assignment you graded, words of encouragement you expressed, and student or colleague you helped.

However, as John Irving wrote, "You only grow by coming to the end of something and by beginning something else." As we think about the upcoming year and the creation of new goals for the College and the Virtual Learning unit, please keep one core thing in mind: student success. Every goal we make, every course we revise, every new software we try, every initiative we pursue should be evaluated by the following question: "Will this help our students succeed?" If that becomes ingrained in every decision we make, what wonderful times are ahead of us.

Enjoy your well-deserved summer break.

-Amy Withrow

focus on **Faculty**

NEW! myHACC Portal Going Live May 18

The Office of Information Services and Technologies is excited to announce the new myHACC portal and address: http://my.hacc.edu

The new portal will offer a one-stop destination for registration, grades, class schedules, HAWKMail, and many useful services and information for students, faculty, and staff. We will continue to solicit feedback on the new portal in order to determine future updates and improvements.

Faculty and staff will continue to use their current login name (HACC ID), just like they do with the current portal. However, it will be useful for faculty and staff to be aware of some key modifications.

What will change for Students?

Effective May 18, the student **portal login** will change from the "H" number to the beginning of their HAWKMail email address, and their password will be changed and will need to be reset.

Example:

Student Name: John A. Doe

OLD Username: H12345678

HAWKMail Email Address: jad1234@hawkmail.hacc.edu

NEW Username: jad1234

Initial Password: HaccMMDDYY (Month, Date, 2 digit year) *Example:* If birthdate is June 1, 1998, initial password will be Hacc060198.

Process for the first student login on or after May 18th:

1. Browse to http://passwordregistration.hacc.edu.
2. Login with their HAWKMail prefix and their initial password (seen above).

Reminder from the Office of College Advancement

If you receive a media request, please refer the media to news-room@hacc.edu.

Correction from April Issue:

Full-time Virtual Learning Faculty Recommended for Promotion in 2015-2016

Dr. JuliaGrace Jester, Assistant Professor to Associate Professor

Our apologies to JuliaGrace for this oversight!

focus on Faculty

New Portal (...continued from page 3)

3. Provide answer to security questions
4. We encourage them to change their initial password by visiting http://passwordreset.hacc.edu.
5. Login into the updated myHACC Portal at http://my.hacc.edu. Future logins can be done right from this portal link.

Students will still need to use their H number as an identifier for services at the Welcome Center, and for counseling and advising.

What if students forgot their hawkmail email address?

If students do not know their Hawkmail address please call 1-800-ABC-HACC and select their campus.

Successful training exit demonstrations since we last listed them include...

Mary Lynne Weber, PSYC 282X

Doug Brown, CNT 120

Jennifer Orlando, CIS 110

Brett Maddox, COMM 101

Katie Dosch, COMM 101

Deb Stover, COMM 101

Congratulations!

Please note the following schedule for summer Friday coverage for Virtual Learning

May 22 – Caroline (ext 211342)	July 10 – Caroline (ext 211342)
May 29 – Suzanne (ext 416357)	July 17 – Suzanne (ext 416357)
June 5 – Caroline (ext 211342)	July 24 – Amy (ext 211303)
June 12 – Amy (ext 211303)	July 31 – Caroline (ext 211342)
June 19 – Caroline (ext 211342)	August 7 – Suzanne (ext 416357)
June 26 – Suzanne (ext 416357)	August 14 – Amy (ext 211303)
July 3 – Amy (ext 211303)	

focus on *Faculty*

Key Committees Starting Next Fall

Thank you to the following faculty and staff who volunteered to work on these committees:

2015-2018 Virtual Learning Strategic Planning Committee

Charge—This committee will draft the Virtual Learning strategic plan for 2015-2018

Lise-Pauline Barnett   Caroline Mellinger
Jason Beaudin   Jazmin Simpson
Molly Lee   Cheryl Wilson
Suzanne O'Hop   Amy Withrow

The Learning Management System (LMS) Review Team
Charge—HACC's current Brightspace by D2L contract lasts until 2017; this committee will research all LMS options and make a recommendation of viable options.

Jason Beaudin   Suzanne O'Hop
Melissa Dietrich   Sue Savidge
Roger Garber   Robert Wagner
Richard Moss   Derek Zellers

Course Home Page/Navigation Bar Review Committee

Charge—Virtual Learning students have expressed challenges they are having with varying online course home pages and navigation bar setups; this committee will research, discuss, and make recommendations regarding course home page and navigation bar design.

Jason Beaudin   Suzanne O'Hop
Gina Bowers-Miller   Sue Savidge
Linda Buckwalter   Jazmin Simpson
Melissa Dietrich

If you wish to join any of these committees, please email Amy Withrow at aswithro@hacc.edu.

Introducing

Google™ Apps for Education

This summer, *all students, faculty, and staff at HACC will gain free access to the Google Apps for Education Suite* with their HACC username and password. Please read on for a brief introduction to Google Apps for Education!

the newly-updated myHACC portal on May 18th, 2015. You do not need to take any special action to get the Google Apps for Education Suite; links to the apps will be there, waiting for you when you log into the updated myHACC portal!

What is the Google Apps for Education Suite? Google Apps for Education facilitates *working*, *collaborating*, and *sharing*. It includes tools for word processing, spreadsheets, presentations, video collaboration, video creation, and blogging, just to name a few. Google Apps for Education works on almost all computers and mobile devices, and you can work and save right in the "cloud." You can access the Apps from any current computing device with a web browser and an Internet connection.

When will the Google Apps for Education Suite be available, and how do I get them? Access to Google Apps for Education will roll out alongside

Will training be available on using the Google Apps for Education Suite? Yes. Academic Technologies will provide support materials, including Google's own "App Learning Center," which covers a great deal of information about the apps. Additionally, Teaching Technology Services (TTS) will offer ongoing *solution-oriented workshops* designed to help you learn how to use the apps while creating educational resources that you can put into use in your class the minute you walk out the door.

Watch for additional announcements about the Google Apps for Education Suite and related workshops over the Summer and beyond.
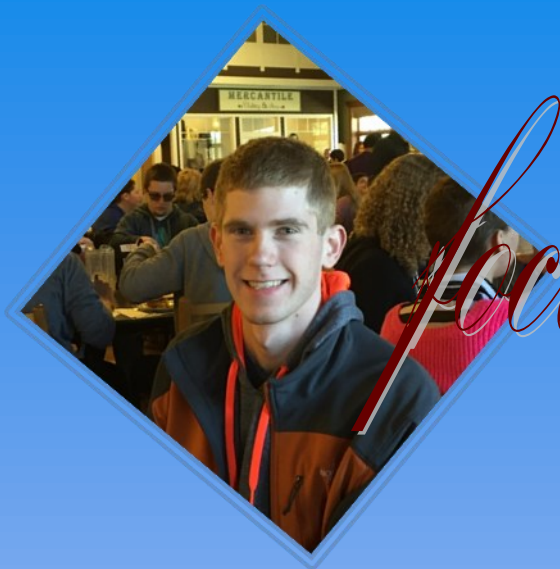
HACC ranked 5th Nationally in Digital Community Colleges Survey

The Center for Digital Education (CDE) announced the results and winners of its 2015 Digital Community Colleges Survey. The CDE is a national research and advisory institute specializing in K-12 and higher education technology trends, policy and funding. The Center provides education and industry leaders with decision support and actionable insight to help effectively incorporate new technologies in the 21st century. The Center is a division of e.Republic, the nation's only media and research company focused exclusively on state and local government and education.

The survey is in its 10th year and analyzes how community colleges use digital technologies to improve services to students, faculty, staff and the community at large. Findings include: 58% support student job placement through online resume-building tools, 43% have strategies in place for the use of mobile devices and 81% of colleges surveyed use cloud computing services resulting in cost savings.

For the second year in a row, HACC has been named as a Top 10 Digital Community College in the large college category (10,000 students or more). We are proud to announce that in 2014, we ranked 5th, moving up two on the list from 7th in 2013. Click here for a complete list of results and winners.

"This year's survey indicates that community colleges are making great strides in using data to improve decisions, providing professional development to assist faculty in the use of technology, and creating robust online and mobile environments for their students," said Alan Cox, Senior Vice President for the Center of Digital Education.

focus on Student Success

VLSAC Bookstore Gift Card Winners

The Virtual Learning Student Advisory Council (VLSAC) would like to thank the following bookstore gift card winners for participating in the survey that contributed to the student-led panel discussion for the Spring 2015 CITE Symposium Panel, Virtual Learning & Office of College Advancement (OCA) Retreat, and the Virtual Learning Retreat.

Eric Mumma – $100 (pictured above)
Heather Trimble – $50
George Meehan – $50

The survey was intended to obtain students' valuable insights on their online learning experience and get feedback on their online courses' content, navigation, and student-professor interaction, among many other things. Through these efforts, the VLSAC will continue working toward the goal of enhancing the identity of virtual students and improving the quality of education in the online environment. The survey results were shared with faculty and administration and used by student panel participants as a foundation of their presentation titled, "The Virtual Student Experience."

VLSAC Election Season

The VLSAC organization is actively seeking student leaders interested in being a part of the Virtual Learning student government, which represents and provides a voice for the virtual student body. The VLSAC is looking for student leaders to fill Executive Council positions and continue the great work of the organization.

The elections for the Executive Council Office, 2015-2016 academic school year terms will run from July 1 through June 30.

Please encourage your online student leaders to run for an executive council position or to participate as a general member.

Questions may be directed to the vlsac@hacc.edu. Thank you!

HACC Virtual Learning Student Facts...Did you know?

- **31%** selected "less travel" as their main reason for choosing online classes.
- **24%** stated they would take online classes elsewhere had HACC not offered those courses.
- **39%** first learned about our online classes from the hacc.edu website.

HACC Students Attend Regional Communication Conference

— Cheryl Wilson, Associate Professor, Virtual Learning

Ask Lisa Hill, Associate Professor Gettysburg/ Virtual Learning, what she's willing to do for her students and you might get a little giggle. Most likely, she'll talk about how she teaches but she's also throw in that she'll drive a HACC bus to take them almost anywhere they can learn.

On Thursday, April 23, 2015, Prof. Hill drove a bus loaded with 13 Communications major students to Philadelphia to attend the Eastern Communication Association Conference. The Virtual Learning Student Advisory Committee (VLSAC) provided funding for students that allowed them to attend the annual conference that brings together students, professors and professionals each year to share research, discuss topics in education and society and to engage in professional development.

"I really hadn't thought about what I might do after HACC, but now I'm really thinking I might want to get a Master's degree or even a doctorate," said Dominique Bradford (Lancaster/Virtual). Bradford and fellow students attended several sessions throughout the afternoon and it impacted her to think about her future. Students attended a debate session on "Is it better to be articulate or intelligent in politics" and other sessions like, "The Status of African American Males in the Community College" and "Aging Gracefully Beneath Cape and Cowl: Reflections on the Future of The Comicbook Industry."

"I would have been really lost if I had gone to one of these sessions a year ago," said Corrie Lingenfelter (Harrisburg/Virtual) student. "But, I really enjoyed myself and could follow everything mostly because of the classes I've had at HACC."

"It's been exciting for me to see how these students have bonded and grown as majors," said Laura Davis (Asst. Prof. Harrisburg/Virtual Learning). "We talk about all the different areas people study and various options within our profession but having them attend a regional conference really broadens their perspectives."

"Can we do this again next year?" asked Wyatt Boyer (Virtual/Harrisburg). This is perhaps the best evidence that when given the opportunity to learn and experience new ideas, HACC students rise to the occasion and want more. And if you ask Prof. Hill what she'll be doing next year for ECA in Baltimore, she'll most likely smile and answer, "Driving a bus."

Attendees are as follows. from Harrisburg/Virtual: Andrew Adams, Jordan Boyer, Wyatt Boyer, Elizabeth Conrad, Ashley Geise, Liatra Myers, Corrie Lingenfelter, Dejay Meredith, George Mitsios, Briana Spears and Brooke Plevinsky; from Lancaster/Virtual: Dominique Bradford; and from Gettysburg/Virtual: Shelby Warehime. Faculty attending were Laura Davis, Jerry Fernandes, Lisa Hill and Cheryl Wilson.

focus on

Upcoming Events

haccvirtual Twitter Chats
Tuesday, May 19, 12:00pm
For more info about accessing the Twitter Chats or to see past chats, visit: http://www.hacc.edu/NewStudents/Connect/Twitter.cfm

'Get to Know Virtual Learning' Webinars
Wednesday, June 3, 2:00pm
To find out more about the 30 minute webinar designed for prospective virtual learning students, check out: http://www.hacc.edu/NewStudents/Connect/Webinars.cfm

Jump Start YOUR Success- Welcome Event

Wednesday, May 20 at noon
Wednesday, May 20 at 5:30 pm
Thursday, May 21 at noon
Thursday, August 21 at 5:30 pm

Staff Meeting (everyone welcome):
Friday, May 15, 9-10:00am
W-226D or VoicePlus ext. 211305;
Conference ID 211011#

Virtual Learning Team
Faculty Leadership:
Full-time:
Karen Woodring, VCFA Chair
Lise-Pauline Barnett, VCFA Vice-Chair
Xiaoqing Zhu, from Operations House
Shared:
Mary Jo Keiter
Adjunct:
Diane Edmond, from Operations House
Non-Voting:
Jason Beaudin, CITE Coordinator
Tarama Girardi, VCFA Secretary
Leadership:
Suzanne O'Hop
Caroline Mellinger
David Satterlee
Amy Withrow

Admin. Assistants:
Elaine Holland
Joanne McPherson
Student Support:
Gina Bowers-Miller
Emily Fox
Danielle Martin
Jazmin Simpson
Deb Rebman
Technology:
Melissa Dietrich
Josh Rumpff
Cindy Schanke
Joe Mendrzycki
Qiquan Wang
David Wartell