

# Professionalism Day

Thursday, October 22, 2020

## Artfully Moving Mountains

**8:00 a.m.**

Identifying and mending micro-inequities in the workplace.

Email Wendy Brubaker at [wabrubak@hacc.edu](mailto:wabrubak@hacc.edu) or Holly Cieri at [hrcieri@hacc.edu](mailto:hrcieri@hacc.edu) with questions.

## Resume Review

**9:45 a.m.**

HACC's Career Services team will help you learn how to draft an effective resume. Simple and powerful tips to help you in developing or updating your resume, along with cover letter do's and don'ts will be explored.

## "It's my pleasure" Customer Service 101

**11:30 a.m.**

Learn the secret behind Chick-fil-A's top rating with the American Customer Service Satisfaction Index and their beloved service.

## Business Etiquette

**1:15 p.m.**

Professional clothiers, *Chico's* and *New Hub* will demonstrate must-have professional attire and business etiquette for interviews and career work.



**Preregistration link:**

<https://forms.gle/hZZpbp5AGMK8A54x7>