

**Subject:** Teaching and Serving You Remotely  
**Date:** Sunday, March 22, 2020 10:02:04 AM

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Good morning, HACC student!

During the past two weeks, HACC employees have worked hard to ensure that your needs are being met as we face a worldwide pandemic.

Tomorrow is a big day for HACC – we will provide excellent instruction and stellar services to you *remotely*. I understand and respect that some of you may be a little apprehensive and unsure about this new way of learning and being served. Your feelings are normal and legitimate.

As you can tell by the questions and comments submitted [online](#) by some of our employees, they are feeling some anxieties as well. However, we will give 100% of ourselves to you – our top priority at HACC.

All of the coronavirus-related [emails](#) sent to you are online. Please read this information to ensure you have accurate and complete information. Information about the coronavirus is on [myHACC](#) as well (in the student section).

We realize that you have more questions. We will answer all of them and share the responses with you as soon as possible. It is important that we take time to ensure the information is accurate and complete before we share it with you. Therefore, know your patience with us is greatly appreciated.

Please continue to be patient with and kind to each other and HACC employees, remembering that we are in this TOGETHER. No one is perfect, and all of us make mistakes. There will be some missteps this week. That is to be expected. There will be some technological challenges this week. Again, that is to be expected. There will be a learning curve this week. Yet again, that is to be expected. You will continue to receive the excellent instruction and services that you need, want, deserve and have come to expect. We believe in you, and we are here for you.

There are many [resources](#) available to you – this week and beyond. Please use them. Most importantly, please use your faculty members and other HACC employees as resources as well.

We will get through this pandemic and be a better institution as a result. I am confident of that, for success in life requires constant adaptation. #HACCProud

Thank you again!

Sincerely YOURS,

John J. “Ski” Sygielski, MBA, Ed.D.  
President & CEO  
HACC, Central Pennsylvania’s Community College

[hacc.edu](http://hacc.edu)



800-ABC-HACC

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